

## **Privacy Statement Kamernet**

Below you find the Privacy Statement of Kamernet B.V. (subsequently: Kamernet) regarding the website [www.justhousing.com](http://www.justhousing.com). This Privacy Statement is drafted with respect to the personal data collected and processed by Kamernet. With this statement, you get a clear view of how Kamernet processes your personal data. For Kamernet, privacy of its customers has the utmost priority. It is essential that your personal data will be processed and secured with the greatest possible carefulness and professionalism. Kamernet wants to be open and transparent about the way it processes your data. That is why Kamernet complies with the standards set by the General Data Protection Regulations (GDPR).

### **Responsibility data-processing**

Kamernet B.V. is responsible for the processing of your personal data. It is located on Nieuwe Duinweg 24, 2587 AD The Hague.

### **Processing data**

We use your personal data only for the purposes stated in this Privacy Statement. The personal data you have provided us with to use our services will only be used for the purposes mentioned below. We will not sell your personal data to third parties. If there are changes regarding the processing of your data, we will inform you about that and will ask your permission if necessary.

Further, the possibility exists that we are required to provide your personal data to the authorities or other parties, such as the police or the FIOD (the Fiscal Information and Investigation Service). Kamernet will always investigate the authority of the concerning investigative party and will observe that procedural privacy guarantees are safeguarded.

### **Purposes of processing**

We ask you to share some of your personal data with us for the following purposes:

- To give you access to our services and to provide customer support through e-mail and/or by phone.
- Provision of the website [www.justhousing.com](http://www.justhousing.com);
- Creating an account and using the services on the website;
- Analysing statistics and optimizing the services.

### **Use of personal data**

By using your service, you provide us with certain details, such as personal data. We only keep and use the personal information directly provided by you or of which it is submitted to us for the purpose of processing them. Kamernet will only use these personal data if you have given permission thereto in advance.

### **Account**

We can ask or receive certain data of yours during your interactions with Kamernet. To let our website function properly, we require certain personal data. The details you provide when you create an account will be stored as long as necessary to use the website.

When you login, register your account and/or set your profile on 'public' we ask you to share the following data with us:

- User IP Address
- First name
- Email address

The following data are optional and will only be processed after you have filled them in:

- Last name
- Telephone number
- Mobile number
- Gender
- Date of birth
- Photo
- Type of landlord
- Languages spoken
- Country of residence
- Place of residence
- Status
- Education level
- Pet
- Smoking
- Student association
- Short description
- Long description
- Last login-date
- Sign-up date
- DeviceID (when using the Kamernet app)

The above-mentioned details are used to allow you to actively use our website and are used for the following purposes:

- Placing ads on our website;
- Displaying ads that are tuned to your profile;
- Responding to ads on our website;
- Getting in touch with a lessor;
- Getting in touch with a lessee;
- Offering similar services.

If you have given us permission thereto, we can contact you by e-mail for commercial purposes. Each communication this way contains an unsubscribe link.

### **Length of storage**

We store your personal data no longer than necessary. We need your personal data to provide you with an optimal service. That, first and foremost, decides the time period we use to store your personal data. The time period can be found in our Data Storage

Statement. Our basic principle is that we only store your personal data as long as it is necessary to offer you our services. When there is no necessity anymore, we will permanently remove your personal data, barring any legal obligation to store your data for a longer period.

### Retention policy

Type of retention	Period
Removal of account	Cooling off period of: <b>30 days</b> . After thirty days, the account will be permanently removed. Until then, you have the possibility to undo the removal of the account.

### Facebook

Kamernet allows you to link your account to your Facebook profile. If you choose to do so, we will collect the following details via Facebook:

- All public information of your Facebook profile (such as name, education and profile picture)
- E-mail address
- City of residence
- Date of birth
- Gender
- Profile picture
- FacebookID

The following data will only be collected after you have given your explicit permission:

- Facebook friends list
- Pages liked

The above-mentioned details will be used for the following purposes:

- Completing your account on our website;
- Finding and / or offering housing with the help of your Facebook friend list;
- Displaying ads tuned to your profile.

### Commercial e-mailing policy

Kamernet has the legal obligation to oblige with the game rules of e-mailing advertisements. Article 11.7 of the Dutch Telecom law forbids Kamernet to send you e-mail advertisements if you have never submitted your e-mail address for our online services. Have you already done that, Kamernet has no obligation to ask for your permission. Kamernet has the obligation to offer the possibility to unsubscribe in an easy way. Kamernet fulfils this obligation. At the bottom of every advertisement e-mail you have the possibility to unsubscribe.

If you do not appreciate that Kamernet sends you newsletters and/or advertisements, you can unsubscribe from our e-mail services\* :

- Through your own Justhousing account;
- At the bottom of every e-mail you find an unsubscribe button.

\*Kamernet tries to process your unsubscription as quickly as possible. However, the processing can take some time. It can therefore happen that in the period between your unsubscription and the processing you may receive commercial e-mails from Kamernet.

### **Contact form**

If you fill out a contact form on the website, the details you send us will be stored as long as required to provide a full answer and to address it based on the nature of the form.

When filling out a contact form, we ask you for the following details:

- name
- e-mail address

The above-mentioned details will be used to contact you, allowing us to address your question and / or comment.

### **Right to consideration, rectification and deleting of your personal data**

On the basis of the applicable regulations, you have the right to inspect your personal data we process. Furthermore, you have the right to correct, block and/or remove your personal data.

Do you want to know what personal data Kamernet stores or what rights you have with regard to correcting, blocking and/or removing your personal data? You can contact us via our contact details set out below this document. You also have the right to file a complaint with the Autoriteit Persoonsgegevens if you believe that Kamernet does not meet the requirements of the GDPR.

### **Provision to third parties**

We can share some of your personal data with the following third parties and for the following purposes:

- Third party service providers who help us to provide our services and payment processing services, assist us in providing customize advertising, to assist us with the prevention of fraud and/or security breaches, bill collection and other business operations.
- Third party providers of websites, application, services and tools that we cooperate with so that they can publish or advertise the information provided by you on their website or in their applications, services and tools. If we transfer your personal data along with the information provided by you to third party providers, this will solely be on the basis of an agreement limiting use by the third party provider of such personal information to processing necessary to fulfil their contract with us and obligating the third party provider to take security measures with regard to such data. Third party providers are not permitted to sell, lease or in any other way transfer the personal information provided by you to third parties.

- To law enforcement or governmental agencies, or authorized third-parties, in response to a verified request relating to a criminal investigation or alleged or suspected illegal activity or any other activity that may expose us, you, or any other of our users to legal liability.
- If we were to merge with or be acquired by another company, we may share information with them in accordance with our privacy standards.
- Third parties who process your personal data on behalf of Kamernet will do so on the basis of a Data Protection Agreement.

### **Cookies**

When you visit our website, your IP address is automatically stored in the logs of our web server. This is necessary to allow us to properly manage and secure the webserver.

In addition, we also use your IP Address to track your online behaviour, provided that you have given consent for this. In general, we are not able to link your IP address to your name, address or other identifying information, unless you actively provide us with such information and keep using the same IP Address. Our standard retention period for log files is 6 months.

When you visit our website for the first time, a pop-up will be shown asking you to accept our use of certain cookies and plug-ins. By clicking 'accept' you give us permission to use all cookies and plug-ins as described in the pop-up and in this privacy statement. By clicking 'settings' you can choose to give us permission for (1) only placing the cookies that are strictly necessary for the performance of the website (2) or all cookies, including those of Google Analytics. You can always adjust the settings by clicking the link to 'cookie settings' in the footer.

### **Google Analytics**

If you give us permission via the cookie settings, we use Google Analytics to generate general statistics and to review how our website is used by the audience. The analytics programs and cookies we use, do not track the actions of specific users on our website. These statistics allow us to optimize our services. For more information about Google Analytics, please see the Google Analytics privacy overview.

([http://www.google.com/intl/en\\_uk/analytics/privacyoverview.html](http://www.google.com/intl/en_uk/analytics/privacyoverview.html))

### **Security measures**

We secure your personal data that is stored with us. We, naturally, will do everything possible to secure your personal data against any unauthorized access, loss or theft. We have drafted an intern policy guideline to make sure that our services are designed as secure as possible, while applying the fitting levels of security.

We take security measures to limit and minimize potential abuse of and unauthorized access to your personal data. For that, we take, amongst others, the following measures:

- logical access authentication using passwords;
- automatic logging of all actions concerning personal information;

- encryption of digital files with personal information;
- securing network connections via Secure Socket Layer (SSL) technology;
- secured internal network;
- purpose related access restrictions;
- internal protocol data leaks;
- inspection of assigned authorities.

### **Changes to this Privacy Statement**

We retain the right to execute changes to this Privacy Statement. Changes will be published on our website. Old versions will remain available for consultation. We recommend you to consult this Privacy Statement on a regular basis to make sure you are up to date on any possible changes. We will place a prominent banner on our website to announce any changes to the Privacy Statement, declaring the date when the Privacy Statement was updated last. The new Privacy Statement goes into effect immediately after publishing.

### **Contact details**

If you have any questions about your privacy and/or this Privacy Statement, you can ask them via our contact form on our website or by sending e-mail to [supportdesk@justhousing.com](mailto:supportdesk@justhousing.com). Further, you can send us your question by post to Postbus 800, 2587 AD The Hague.